South Cambridgeshire District Council Licensing Section South Cambridgeshire Hall Cambourne District Park Cambourne CB23 6EA

29.08.17

Dear Sirs,

Application by "The Pheasant" pub for extended licence

We live opposite the Pheasant pub and oppose its application to extend its opening hours and have a music licence.

Hitherto, the pub, which we have used for 35 years, has been a great amenity for the village and has been very well run in a manner appropriate for a quiet rural area. The majority of those of us living near the pub are retirees.

We wish the new owners well and despite them placing benches and seats in the front of the pub which causes a great deal of noise for local residents such as ourselves in warm weather, we have voiced no complaint about this, even though the pub has a very attractive back garden.

However our evenings and nights will be made intolerable with increased noise from the pub customers and from their cars, if the hours are extended and if music is licensed. Inevitably, as the door is continuously opened through the evening, the music playing inside will be very audible and disturbing for us.

We hope you will take our objections seriously.

Yours faithfully,

Chief Environmental

31 AUG 2017
South Cambridgeshire
District Council

0

Barley Road, Great Chishill, Cambridgeshire, SG8 8SA.

30<sup>th</sup> August 2017.



The Pheasant, Heydon Road, Great Chishill: Premises Licence Application.

I write TO OPPOSE most strongly this premises application.

Great Chishill, where I have lived for a very long time, is a quiet, uncomplicated village, with a good mixture of those who have lived here a long time and those who have not, of young and old, of many village clubs and activities, of social harmony. It is a lovely village – and this is the first thing newcomers to the village say. It is one THE villages in this area where people want to live. We are very lucky to live here.

Over the years, we have fought off a number of threats to our way of life and to the peace and harmony of the village. This application by the new owners of The Pheasant represents a whole new level of threat: huge noise and the risk of drunkenness right in the middle of the village until extremely late at night. Midnight/1.00am is probably two to three hours after many of us will have gone to bed. For those early-rising commuters it would be a nightmare.

From this house we would certainly hear the noise from the pub – as we know from past happy occasions that the previous owners organised.

The Pheasant under its previous owners was an institution, visited from far and wide – if you could get a booking – for its atmosphere and its first class food. The owners contributed hugely to the village and were hugely loved and respected in return. They ran a quiet, homely pub. Their two predecessors over earlier decades also ran pubs that fitted well and quietly into the village.

The present owners, who have lodged this application, when talking to the village newsletter on their arrival a few months ago, told us, if I remember correctly, that neither of them had any experience of running a pub – but one of their fathers had. They would find a chef – critical to their success. I do not know what success they are having with the pub. When I went into it yesterday at lunchtime, it was completely empty: there was no-one there, even behind the bar.

I conclude that this application is submitted by people who are clutching at straws, who have no clear idea what they are trying to do – and who, obviously, have no concern whatever for their fellow villagers, whose quiet life, peace and harmony they would completely ruin with their proposals.

I URGE YOU TO DENY the applicants their requested premises licence. We have had a wonderful pub in this village for decades. The applicants' recipe is totally out of place here. It is much more appropriate to a town.

We trust to your good judgement.

South Cambridgeshire District Council, Licensing Section, South Cambridgeshire Hall, Cambourne Business Park, Cambourne, CB23 6EA.

### **Jackson Jane**

From:

Sent:

01 September 2017 11:11

To:

Licensing

Subject:

Pheasant Pub -Great Chishill (NOT PROTECTIVELY MARKED)

Categories:

**Purple Category** 

Classification: NOT PROTECTIVELY MARKED

Jane,

I live at Heydon Road Great Chishill – next to the Pheasant PH.

I've just been advised that the Pub has applied for a regular Friday and Saturday license extension until 0100hrs.

This e mail is to confirm that my family and I utterly reject this application on the basis that this is a small village pub and the noise intrusion from the pubs customers and their vehicles would be excessive. Not to mention how poorly the pub is run and the type of patrons this event may attract.

I've lived next door to this pub for 16 years — when Simon and Ollie were the landlords and never even thought of complaining as the pub was run so well with the minimum noise intrusion.

Since the new landlord has taken over I've already complained to you (with other people I assume) regarding a live music event which went on past midnight whereby the noise literally reverberated around the entire village resulting in my entire family not being able to sleep – including my daughter who was studying for her GCSE's.

This resulted in SCDC Licensing paying the landlord a visit, which I believe resulted in the landlord making various reassurances as to his future conduct i.e. being more considerate re noise and being aware of the wider community – not just his own business interests.

Last Friday evening - whilst trying to sleep - the pub was open until 0100hrs - both its doors were open (the side door faces my house) and I could clearly hear people inside talking loudly and laughing - which of course negated my family sleeping again. I assume they were drinking although I can't prove this - although their electronic till could.

I assumed this was a 'lock in' and initially accepted it as an annoyance that I intended to deal with by having a word with the landlord Mark to explain the situation re doors / noise and ask that he be more considerate.

I light of this new license application – which in my opinion show's his true intent – I feel I should log this further incident through official channels for your consideration and action as appropriate.

Of further concern is the landlord making a building application to extend the premise – which is worrying when you take into account the landlords actions in the very short time he's been here. He's stated to me that he used to be a builder with no experience of being a licensee – which is clearly apparent.

Great Chishall is a small friendly village with a pub to match — which used to make a good living — as advised by the old landlord Simon. It's NOT a live music venue / jukebox / gaming machine type of pub which is more appropriate for a bigger village or town. The pub has always had a license up to 2300hrs — which is appropriate.

This situation is more vexing as when the new landlord took the pub over he gave the community a promise to keep it running as it was – a very successful village pub serving good food, good drinks with great service but with a new

emphasis on families. Which is somewhat ironic has he has a young family of his own – how will his kids sleep if this license is granted??

Also, on a different note, could you confirm if the landlord has a TENS notice for this Saturday 02/09/17 – there's a party – I'd like to know when it should end.

I'd be happy to discuss this further if you wish, I appreciate the landlord has to make a living – but not at the expense of numerous other peoples quality of life.

I also appreciate that living next to a pub you have to expect some noise and disturbance – which I do – hence not making a complaint in the past 16 years.

Regards,

Home e mail j

I did try to speak with you earlier but were given your contact details hence this e mail.

This message is for the named person's use only. It may contain confidential, proprietary or legally privileged information. No confidentiality or privilege is waived or lost by any mistransmission. If you receive this message in error, please immediately delete it and all copies of it from your system, destroy any hard copies of it and notify the sender. You must not, directly or indirectly, use, disclose, distribute, print, or copy any part of this message if you are not the intended recipient. City of London Police and any of its subsidiaries each reserve the right to monitor all e-mail communications through its networks.

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City of London Police

Website: http://www.cityoflondon.police.uk/

### **Powter Michelle**

From:

Licensing

Sent:

04 September 2017 11:24

To:

Christie Suzanne

Cc:

Licensina

Subject:

FW: Licensing Application 040816 which is a Variation Application for Premises

Categories:

Added to M3 Job

From:

Sent: 01 September 2017 16:04

To: Licensing < Licensing@scambs.gov.uk>

Subject: Licensing Application 040816 which is a Variation Application for Premises Licence

I wish to register an objection to this application.

This application relates to The Pheasant public house situated in the centre of the small, purely residential, village of Great Chishill, which – other than a Village Hall situated on the edge of the village – has no other amenities.

It proposes an extension of the hours for the sale of refreshments and alcohol from 11pm until midnight Mon - Thurs and on Sundays, and from 11pm until 1am on Saturdays, as well as the provision of live music until midnight every Friday and Saturday and recorded music until midnight every day - including Sundays. As the premises have (for the most part) a low ceiling, if music is played or performed which encourages a larger crowd of visitors, it will - I would suggest - be necessary to open the doors and windows to provide adequate ventilation. This will mean that the quiet nights all the village residents currently enjoy will - for those many within earshot of the premises - be disturbed until the small hours of the morning.

Great Chishill Royston **SG8 8SB** 

> Chief Environmental Health Office

> > -1 SEP 2017

South Cambridgeshire District Council

Great Chishill Royston Hertfordshire SG8 8SR

1 September 2017

Dear Sir or Madam,

## Application to modify the license of the Pheasant Public House (Application 040816)

We most strongly object to this license variation. This is a village pub not a destination for late night drinkers and rabble rousers. This pub operated very successfully under its previous owners with no need for such an extension. I would be most surprised if this extension met the needs of villagers and hence it is likely to appeal to people from outside the village arriving late at night to take advantage of the late opening. This will destroy the character of the village.

Yours Faithfully,

Chief Environmental
Health Office
4 SEP 2017
South Cambridgeshire
District Council

This is a village pub surrounded by houses. Great Chishill is a delightful, peaceful village with very little sound after 110' dock. This proposal will provide noisy music, noisy people and car doors banging well after this time. The proposed changes are more suited to a livery city than a beautiful, country village.

4)

Great Chishill Royston, Herts SG8 8SP

South Cambs District Council Licensing Section South Cambs Hall Cambourne Business Park Cambourne, CB23 6EA

31st August 2017

Dear Sir or Madam,

I would like to object to the Notice of Application for a Premises Licence/Club Premises Certificate submitted by Mark and Debbie Wickens of the The Pheasant, 26 Heydon Road, Great Chishill.

Having been a resident in the village for many years I find the suggestion of extending the hours and allowing live and amplified music to be completely out of context to the rural setting. A village pub is an important part of the community, but given that the pub is in a relatively built up part of the village with houses on either side it cannot be a good a idea to grant permission for music to be played until 1.00am.

It would also encourage a higher level of traffic in the village and given the short supply of taxis in the local area I feel that this extension cannot help but encourage patrons to drive under the influence of alcohol.

Best wishes

Great Chishill Royston SG8 8SR Chlef Environmental
Health Office
4 SEP 2017
South Cambridgeshire
District Council

Licensing Office
South Cambridgeshire District Council
Cambourne Business Park
CB23 6EA

01 September 2017

**Dear Sirs** 

RE application 040816 - Variation Application for Premises Licence, The Pheasant Public House Gt Chishill, Cambridgeshire, SG8 8SR

Great Chishill is a small country village on the edge of Cambridgeshire, Hertfordshire and Essex, accessed by small country roads. It is a village with a sizeable population of people aged over 60. The Pheasant is in a Conservation Area in the centre of the village. It has for many years been at the centre of village life and enjoyed a fine reputation for its restaurant, but was also used by the locals as a pub and place to meet friends.

In May this year the pub was sold to a young couple who have changed the 'feel' of the place and so far do not appear to been able to attract or keep the pre-existing clientele. It has however attracted families with small children, previously disallowed from the inside of the pub.

It is hard to see how increasing the opening hours and playing live or recorded music is likely to benefit the village or to attract more clientele from the village, many of whom are over 60, or are families with young children. This will inevitably mean that any new customers, attracted by opening late and playing music, will be coming from outside of the village, by car, on small roads which, despite drink driving regulations is bound to lead to accidents late at night. In addition there is a lack of parking at the pub, recently decreased by the introduction of tables outside the front of the building, and this is bound to cause problems with vehicles parking on the street and pavement - there is only pavement on one side of the road - and increase the noise factor for the residents, late into the evening and early morning. Parking problems and noise from a recent event at the pub has already upset near neighbours.

As a local resident, and weekly user of the pub, I would respectfully like to suggest that taking in the comments above, a permanent extension to the alcohol and entertainment licenses is inappropriate and not justified at the present time in this rural environment. However I do not have any problem with applications for the occasional special event.

## 0

## THE LICENSING ACT 2003 REPRESENTATION FORM FOR "INTERESTED PERSON" / "BODY" (living in the 'vicinity' of the premises detailed below)

(living in the 'vicinity' of the premises detailed below)

| Ple   | ase continue on a separate sheet if require     | Chief Environmental   |  |  |  |
|---|---|-----------------------|--|--|--|
| Your name / Company name  |   | Hasida () Hasida      |  |  |  |
| 7 out mains 7 company mains   |   |                       |  |  |  |
| (Name of Body you represent) P  | lease tick one: ✓                               | 4 SEP 2017            |  |  |  |
| i) a person living in the vicinity  |   | South Cambridgeshire  |  |  |  |
| ii) a body representing persons v   | District Coundil                                |                       |  |  |  |
| iii) a person involved in a busine  | ss in the vicinity of the premises              |                       |  |  |  |
| iv) a body representing persons i   | nvolved in these businesses □                   | 1                     |  |  |  |
| Postal Address (inc post code)  | Great Chishill,                                 |                       |  |  |  |
|   | Royston, Herts SG8 8ST                          |                       |  |  |  |
| 0-1-11-1-1  |   |                       |  |  |  |
| Contact telephone number:  Mobile Number:   |   |                       |  |  |  |
| Email address:  |   | -                     |  |  |  |
| Email address.  | <u> </u>  |                       |  |  |  |
| me of Premises you are  |   |                       |  |  |  |
| making a representation about:  | The Pheasant Public House                       |                       |  |  |  |
| Address of the premises you   |   |                       |  |  |  |
| are making a representation   | 24 Heydon Road, Gt Chishill, Cambridge:         | shire, SG8 8SR        |  |  |  |
| about:  |   | ·                     |  |  |  |
|   |   |                       |  |  |  |
| The prevention of crime and disor   | der   |                       |  |  |  |
|   |   |                       |  |  |  |
| No comments   |   | ŀ                     |  |  |  |
| The proceeding of making it   |   |                       |  |  |  |
| The prevention of public nuisance   |   |                       |  |  |  |
| I oppose the application for a  | Variation Application for Premises Licence      | (Open Application     |  |  |  |
| 040816). The Pheasant public h  | nouse is located in a residential street in the | e centre of a small   |  |  |  |
| village in South Cambridgeshire   | It has operated successfully for many year      | s within its evicting |  |  |  |
| licensing hours, as a public house  | and restaurant of limited size trading on a     | reputation for good   |  |  |  |
| food and friendliness. It has been  | n a successful part of the village community    | and has been well     |  |  |  |
| supported by local people and son   | ne from further afield (for meals, it has norma | lly been a necessity  |  |  |  |
| book in advance due to its po   | pularity and small size with limited food co    | overs). The village   |  |  |  |
| cricket team, football team, bell-rin   | gers, etc., have always been welcome in the     | small bar.            |  |  |  |
|   |   |                       |  |  |  |
| Great Chishill has few facilities, ha   | imely two churches, the village hall and a cr   | icket pavilion; there |  |  |  |
| asset which has caused no nuisan  | village has always appreciated The Pheasa       | int as a community    |  |  |  |
| asset which has caused no huisan  | ce.   |                       |  |  |  |
| Since the previous owners retired   | and sold the pub last May, the new owne         | are have cought to    |  |  |  |
| change the style of premises on of  | er, namely, a simplified menu and a stated d    | esire to expand the   |  |  |  |
| premises and offer entertainment  | and music late into the early hours of the      | e morning. This is    |  |  |  |
| entirely inappropriate for this quiet village. The previous owners had occasional events with a   |   |                       |  |  |  |
| temporary licence variation. These did cause a lot of noise but were well tolerated as they were  |   |                       |  |  |  |
| few and far between.  |   |                       |  |  |  |
|   |   |                       |  |  |  |
| Since the new owners changed to   | their new style of establishment, the food to   | ade has collapsed     |  |  |  |
| as the local community and visitors do not seem to appreciate the poor quality of the food and limited menu. I wish the pub every success but many locals do not view the pub with much |   |                       |  |  |  |
| affection at the manner and annual  | ery success but many locals do not view to      | ne pub with much      |  |  |  |
| trajectory.   | t see it being a success if the owners contin   | ue on their current   |  |  |  |
| Lajootory.  |   |                       |  |  |  |
| (Continued overleaf)  |   |                       |  |  |  |

The pub has a very limited number of car parking spaces and so the road outside is used for parking. This is not much of a problem with the pub operating to its current licence conditions and customers are respectful of the neighbours (i.e. do not make any noise).

Turning this pub into a music and entertainment venue operating later at night and drawing people from far and wide is totally inappropriate for this pub in this location and is sure to cause some upset with the people living in the vicinity. Until recently, the pub did not even play background music and so the proposals are particularly jarring for those who have used the pub and restaurant regularly for many years.

**Public Safety** 

No comment

Protection of Children from Harm

No comments

The term 'vicinity' is used in the Licensing Act 2003, in particular with reference to those 'interested parties' (see definition in guidance attached) who may lodge objections to applications for premises licences and who may make representations concerning existing premises licences. Unfortunately the Act does not define the term 'vicinity' but the licensing authority will determine each case on its individual merit.

If the licensing authority considers that relevant representations are made the licensing team will consider arranging a mediation meeting between the relevant parties (if all agree) to try and reach a settlement. If this informal process is unsuccessful a hearing before the Licensing Sub Committee will follow, unless the interested parties withdraw their representations.

All representations in their entirety, including your name and address will be disclosed to the applicant for the premises licence

Signed ... Date 1/9/2017

Please print name

Please return this form along with any additional sheets to:

The Licensing Section
South Cambridgeshire District Council
Cambourne Business Park
Cambourne
Cambridgeshire
CB23 6EA

Telephone: 01954 713132/713024

Email: licensing@scambs.gov.uk

This form should be returned along with any additional information you may feel relevant within the Statutory Period, which is 28 days from the day after the day on which the application was given to the licensing authority by the Applicant.

In the case of a request for review, a copy of your letter must be served on the Premises Licence Holder aswell as to the Licensing Authority

However, because of the tight timescales involved, and to assist in the determination of the application process, any representations should be forwarded to the licensing authority AS SOON AS POSSIBLE and preferably within 14 days of notification of the application.

If in any doubt, please contact the Licensing section on the above telephone number.

|  |   |                                   | 7  |         |
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com on ale

### GREAT CHISHILL CAMBRIDGESHIRE SG8 8SP

Myles Bebbington, Head of Service, Environmental Health and Licensing, South Cambridgeshire District Council, Cambourne Business Park. Cambridgeshire CB2 6EA

4th September 2017

Dear Mr Bebbington,

Licensing Application: The Pheasant, Great Chishill, Cambs SG8 8SR I live across the road from the Pheasant pub and have hitherto enjoyed its hospitality as one of the hubs of village life. However, I am dismayed by the new owners' application to extend the licence to play live and recorded music until midnight and to sell alcohol until 1 a.m.

The Pheasant lies at the heart of a small, quiet, rural village, surrounded by residential housing. It is wholly unsuited to taking on the role of an events venue. On the occasion a month or so ago when live music was played until midnight (without a licence), the noise level was intolerable for neighbours. Furthermore, as the car park is covered in loose gravel, the noise of vehicles arriving and leaving into the small hours would make it impossible to sleep in my bedrooms, which are less than fifty yards away. In other words, a licence extension would create a public nuisance. In my experience, notices asking clients to 'consider the neighbours' have little impact on those who have been drinking.

A licence extension would also increase the risk of crime and disorder, against which the village has little defence. There is no police station within five miles and we would be dependent on patrols which serve a large area of countryside. It would also increase the risk to public safety by those who could only leave the village after drinking by driving. Finally, there are very young children living both in the pub itself and in several of the surrounding houses whose healthy development needs good nights' sleep.

Late night entertainment venues belong in towns and cities where they are surrounded by retail or industrial premises and where the police are close by and can be summoned quickly. There are several of these in Cambridge, Saffron Walden and Royston, all less than half an hour away. They could also be sited in rural venues set well away from residential housing. I have seen no evidence that there is an untapped demand for them in our village and I urge the Council's Licensing authority to reject this application.

Yours sincerely

Chief Environmental
Health Office
0 3 SEP 2017
South Cambridgeshire
District Council



Licensing Office, South Cambridgeshire District Council, Cambourne Business Park, Cambourne, Cambridge, CB23 6EA

Dear Sir/ Madam

02/09/17

Re

The Pheasant Public House
24 Heydon Road, Gt Chishili, Cambridgeshire, SG8 8SR
Open application 040816 which is a Variation Application for Premises Licence

I am writing to express my concern about the above application to vary a Premises Licence.

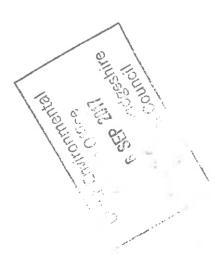
The Pheasant has been a renowned and thriving village pub providing excellent food in the heart of this very special village for many years.

I have lived here and enjoyed using the pub and its restaurant for 12 years, and continue to support the pub with the new owners on a regular basis.

However, considering the situation of The Pheasant, in the conservation area, central to the village, which houses many Grade 2 listed buildings, I strongly believe that allowing more than occasional extension to hours for the sale of alcohol and live music would be a grave mistake, which would alter the character of this historic village.

The atmosphere of the conservation area in the heart of the village would be altered forever, becoming a venue more suited to an urban environment, rather than a rural one.

Yours faithfully



Gt Chishill Royston Herts

**SG8 8SR** 

Tuesday 5th September 2017

Dear Sir

leaving the premises.

As you can see we live just two doors away from the Pheasant Public House & would like to protest about the plans for a change in the licensing hours which have been proposed. We have lived here for 55years & always had a very good relationship with previous owners never any trouble or noise late at night, always a well run establishment. We now find ourselves up against very late hours which will encourage loud noise from car parking on the road right outside our house, all the shouting & chasing about in the road when

Of course we want a good Pub in the village, we have a really lovely community here & want it to remain that way.

Please, please think about these plans & those neighbours who live very close & want our Village to remain a happy & peaceful place to live.

We strongly object to the late hours planned

Yours faithfully



(B)

**Great Chishill** 

Herts'

**SG12 9BZ** 

License application The Pheasant.

040816



I live next door to the Pheasant and must object quite strongly to this application. The village is of its nature a very quiet one. When music is played the sound carries and it is very disturbing. Earlier this year the pub in question held a birthday party and had music. It was extremely noisy and not something I would like on a regular basis.

I question why a rural pub would need extended hours and a music licence. If this is to tap into holding regular events and functions, that leads the question of parking for these additional customers. Already the pub patron's park on the main road in the village often blocking access from my driveway, this on occasion has been a safety concern.

Regards

14

Licensing Office South Cambridgeshire District Council Cambourne Business Park Cambourne Cambridge CB23 6EA

4/9/17

Ref: open application 040816

Dear Sir,

I am writing with regard to the open application 040816 concerning the open hours and activities at The Pheasant Public House, 24 Heydon Road, Great Chishill SG8 8SR.

I believe this application to be quite inappropriate for a public house located in a quiet, peaceful, rural village.

The pub is situated in a tightly packed village street and is in close proximity to many village homes. As such the proposed open hours and activities, with the performance of live music from 18:00 to midnight on Fridays and Saturdays (and to 01:00 on Christmas Eve and New Years Eve), and the playing of recorded music from 11:00 to 15:00 and from 18:00 to midnight on Mondays to Thursdays and from 11:00 to midnight on Fridays, Saturdays and Sundays, would significantly reduce the quality of life of village residents. Residents would be unable to sit in their gardens during the day without being disturbed by noise. They would also be unable to sleep at night because of noise.

I therefore request that this application be rejected.

Yours faithfully,



(13)

Copyonale.

Great Chishill Royston SG8 8SP

6<sup>th</sup> September 2017

Mr M. Bebbington Head of Service, Environmental Health and Licensing South Cambridgeshire District Council Cambourne Business Park CB2 6EA

Dear Mr Bebbington,

Licensing Application : The Pheasant Pub, Great Chishill

We live in Great Chishill in close proximity to The Pheasant Public House. We believe that the pub is a valuable asset to the village, allowing people to meet socially both from within the community and from outside and we enjoy going there.

We are concerned, however, about the proposal to play recorded or live music to midnight and to serve alcohol until 1am. This is a quiet village setting in a rural location. We believe that the combination of late night music and alcohol sales until 1am could cause noise and disturbance in the early hours of the morning. For this reason we object to the licensing application. We are happy for the pub to hold occasional music events until midnight but we believe that a permanent licence to do so would alter this quiet neighbourhood that is situated in a conservation area.

Yours sincerely,

Chief Environmental
Health Office
0 3 SEP 2017
South Cambridgeshire
District Council



Great Chishill, Royston, Herts. SG8 8SP

Myles Bebbington, Head of Service, Environmental Health & Licensing South Cambridgeshire District Council, Cambourne Business Park, Cambridge CB2 6EA

C3-SCDC-the pheasant01.doc

04/09/2017 08:34

PROPOSED INCREASE IN LICENSING HOURS AT THE PHEASANT, HEYDON ROAD, GREAT CHISHILL

Dear Mr. Bebbington,

Owners of The Pheasant have applied to extend their music and alcohol hours until 01:00.

We live directly opposite the pub, and are consequently affected by this proposal.

Great Chishill is normally a quiet, small village. The Pheasant is a small pub, with limited parking. It has run harmoniously for many years under the previous ownership, mostly by serving good quality meals to local residents.

In the past, the pub has held occasional events, at which they have been granted extensions to the licensing hours. While we do not object to these occasional events, there have been serious consequences, when they occur.

- The pub is small and has very restricted parking. When there is an event at the pub, the village becomes totally congested, with cars parked along the length of Heydon road causing disruption to the residents.
- These events have involved live music continuing until 01:00. At these times, it has proved
  quite impossible for us to sleep until the pub has cleared, often after 02:00.

The proposal to extend the music and alcohol licenses on a permanent basis would change the nature of the village. It will cause unacceptable levels of noise and considerable disruption. It will have a devastating affect on the lives of all the immediate neighbours.

The proposal should be rejected.

Yours sincerely,

Chief Environmental
Horlin Office
-3 SEP 20.7

South Cambridgeshire District Council





Great Chishill SG88ST

10 September 2017

Myles Bebbington
Environmental Health&Licencing
South Cambridgeshire District Council
Cambourne Business Park
CB26EA

Dear Mr Bebbington,

Licencing Application The Pheasant Pub Great Chishill

I have lived in Great Chishill since 1984 and there has always been food and alcohol served in this pub. The Pheasant has through the years been well supported by villagers and from people from outside who have come for an enjoyable evening.

With regards to this application I feel that as the Pheasant is situated in a residential area and serving alcohol until 1am and having music both live and recorded until midnight is not appropriate. There is likely to be noise with car doors slamming prior to people driving home and turning out onto the street when the residents are likely to have gone to bed.

I have no objection to occasional events as has happened in the past. For the above reasons I wish to object to this application.

Yours sincerely,

Chief Environmental
Health Office
0 3 SEP 2017
South Cambridgeshire
District Council

18) The Measant, Great Chickill carpac

APPENDIX B

## THE LICENSING ACT 2003 REPRESENTATION FORM FOR "INTERESTED PERSON" / "BODY" (living in the 'vicinity' of the premises detailed below) PLEASE CONTINUE ON A SEPERATE PIECE OF PAPER IF REQUIRED

|    | 14   |   |  |  |  |  |  |  |
|----|--|---|--|--|--|--|--|--|
|    | Your name / Company name   |   |  |  |  |  |  |  |
|    |  |   |  |  |  |  |  |  |
|    | (Name of Body you represent  |   |  |  |  |  |  |  |
|    | i) a person living in the vicinity of the premises [2] ii) a body representing persons who |   |  |  |  |  |  |  |
|    | live in that   |   |  |  |  |  |  |  |
|    | vicinity II iii) a person inv  | olved in a business in the vicinity of the premises I iv) a   |  |  |  |  |  |  |
|    | body   | Total and the training of the profiles in the |  |  |  |  |  |  |
|    | representing persons involv  | ed in these businesses  |  |  |  |  |  |  |
|    | Postal Address (inc post   |   |  |  |  |  |  |  |
|    | code)  | h h   |  |  |  |  |  |  |
|    | *  | GREAT CHISHILL  |  |  |  |  |  |  |
|    |  | GREAT CHISHILL ROYSTON, HERTS. SG8 85W  |  |  |  |  |  |  |
| L  | Contact telephone number:  |   |  |  |  |  |  |  |
|    | Mobile Number:   |   |  |  |  |  |  |  |
|    | mail address:  |   |  |  |  |  |  |  |
| _  |  |   |  |  |  |  |  |  |
| 1  | lame of Premises you are   | THE PHEASANT PUBLIC   |  |  |  |  |  |  |
| n  | naking a representation  | THE TIERDANT PUNC   |  |  |  |  |  |  |
| а  | bout:  | HOUSE   |  |  |  |  |  |  |
| Δ  | ddress of the premises you   |   |  |  |  |  |  |  |
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| а  | bout:  | BY CHISHILL, SG8 85R  |  |  |  |  |  |  |
| Pl | EASE USE ADDITIONAL PAPER IF   | REQUIRED  |  |  |  |  |  |  |
| TI | ne prevention of crime and disc  | order   |  |  |  |  |  |  |
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| The prevention of    | f public nuisance |  |
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| SEE                  | ATTACHED          |  |
| Public Safety        |                   |  |
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| SER                  | ATTACHRO          |  |
|                      |                   |  |
| Protection of Childr | en from Harm      |  |
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The term 'vicinity' is used in the Licensing Act 2003, in particular with reference to those 'interested parties' (see definition in guidance attached) who may lodge objections to applications for premises licences and who may make representations concerning existing premises licences. Unfortunately the Act does not define the term 'vicinity' but the licensing authority will determine each case on its individual merit.

If the licensing authority considers that relevant representations are made the licensing team will consider arranging a mediation meeting between the relevant parties (if all agree) to try and reach a settlement. If this informal process is unsuccessful a hearing before the Licensing Sub Committee will follow, unless the interested parties withdraw their representations.

All representations in their entirety, including your name and address will be disclosed to the applicant for the premises licence.

| Signed                                  | <br> | <br>ë. | ******* | Date    |
|---|------|--------|---------|---------|
| *************************************** |      |        |         | 12/9/14 |

Please print name

Please return this form along with any additional sheets to:

The Licensing Section
South Cambridgeshire District Council
Cambourne Business Park
Cambourne
Cambridgeshire
CB23 6EA

Telephone: 01954 713132/713024/713144

Email: licensing@scambs.gov.uk

This form should be returned along with any additional information you may feel relevant within the Statutory Period, which is 20 working days from the day after the day on which the application was given to the licensing authority by the Applicant.

In the case of a request for review, a copy of your letter must be served on the Premises Licence Holder as well as to the Licensing Authority

However, because of the tight timescales involved, and to assist in the determination of the application process, any representations should be forwarded to the licensing authority AS SOON AS POSSIBLE and preferably within 14 days of notification of the application.

If in any doubt, please contact the Licensing section on the above telephone number.

### The Pheasant, Gt. Chishill

### **Public Nuisance**

Great Chishill is a quiet, rural village with a population of less than 700 people. The Pheasant Public House is situated in the centre of the village and in close proximity to private residencies. It has been a successful concern for many years, serving the community in many ways. It would be totally against the rural environment of the village and its surrounds for it to become an entertainments centre. Music, whether live or recorded, particularly late at night would greatly impinge upon the peace and quiet to which the neighbours are entitled.

It is very unlikely that the villagers themselves would wish to partake in the entertainment, even more so during the extended hours proposed. There is therefore the prospect of a considerable influx of outsiders to the village in unsocial hours with the added complication of car parking and general street noise. There would be a very high risk of public nuisance, and possibly of disorder, as a result of both the noise from the entertainment and from the access and egress of customers.

There is surely no case for 'regulated entertainment' in such a rural environment nor for the extension of the existing licensing/opening hours and neither can there be a requirement for late night refreshment whether indoors or out. The whole concept of 'regulated entertainment' is alien to the rural environment and aspects of the village.

### **Public Safety**

There must be some concern about an influx of traffic on narrow unlit roads, late at night.



Sent:

11 September 2017 13:00

To:

Licensing

**Subject:** 

Open application 040816 The Pheasant Public House, Great Chishill

Dear Sirs,

Great and Little Parish is a small rural community of 678 individuals (Cambridgeshire County Council Research Group, Census 2011) at the very south western tip of Cambridgeshire. It has little in the way of street lighting and a limited amount of pedestrian pavement along its streets. Evenings are currently peaceful, quiet and dark.

The village public house has, for many years, been a place for good food and for locals to meet over a drink. A change of ownership was welcomed and the village community looked forward to the promised, more family-oriented management of the business.

i, for one however, do not see that the influx of drinking clientele from Royston and beyond, arriving and leaving by car as a move in the right direction. Not least because the lack of policing in such a rural district leads to temptation to drink and drive! The idea that the licence might be extended to allow drinking into the small hours with music, both live and recorded, being permitted until 30 minutes before closing is abhorrent.

For the licensing authority to grant this application is an open invitation to set up a version of late night drinking and entertainment more akin to a town nightclub than a village hostelry. It is totally out of context in a small village. Noise cannot be contained in the pub as there is a smoking area at the front and doors and windows are regularly open both to ventilate the place and to allow the smokers to be involved in the 'atmosphere' within. For this to continue until 01.30 and beyond on a regular basis is unthinkable.

My main concern, though, is the very real likelihood of drunk drivers leaving the establishment, heading for their distant homes along our roads where there is neither lighting nor refuge for pedestrians. Anyone returning home late to a property in Barley Road, New Road or Heydon Road will be in mortal danger. I cannot stress strongly enough the moral responsibility of your office not to allow a small village pub to become a late night drinking club in an out-of-the-way village with notoriously lax policing.

rours faithfully



### Great Chishill Royston SG8 8SA

09 September 2017

Licencing Office
South Cambridgeshire District Council
Cambourne Business Park
...nbourne
CB23 6EA



Re: The Pheasant Public House, 24 Heydon Road, Great Chishill, SG8 8SR Open application 040816 which is a Variation Application for Premises Licence

At first sight this application would seem to be appropriate for a nightclub in a large town or city rather than emanating from a small village pub with no realistic access to public transport and with very limited car parking facilities.

For almost 20 years the previous licensees were able to run the Pheasant under the existing licensing arrangements as a very profitable and successful business whilst at the same time interacting with the village to the benefit of themselves and the villagers.

The proposal on the table will lead to increased traffic and increased noise from within and outside the public or longer hours during the day and more importantly much later into the night and into the early hours of the next morning.

It seems that the proposal is to enable short term easy money at the expense of the quality of living for many of the local villagers especially those living in close proximity to the pub and on the roadways leading in and out of the village.

We express our very strong objection to any increase in the licensing hours at the Pheasant and to the introduction of live or recorded music.

### (ナン

**Jackson Jane** 

(1)

From:

Sent:

13 September 2017 11:11

To:

Licensing

Subject:

FW: The Pheasant Pub, Great Chishill

Categories:

Purple Category

Another objection - I've already put it on M3 - just needs to go on lalpac and be printed off for file. Tarx

Rachel Wells | Environmental Health Officer





South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA e: rachel.wells@scambs.gov.uk | t: 01954 713339|m: 07738 982295 www.scambs.gov.uk | facebook.com/south-cambridgeshire | twitter.com/SouthCambs

From:

g]

Sent: 11 September 2017 19:11

To: Wells Rachel < Rachel. Wells@scambs.gov.uk>

Subject: The Pheasant Pub, Great Chishill

Dear Rachel

I wish to object most strongly to the proposed application by The Pheasant pub to extend its licence to sell alcohol until 1 a.m. and provide music entertainment both live and recorded until midnight.

Firstly I think the whole proposal is very badly thought out.

The Pheasant is a traditional village pub where local people like to go and drink and meet up with fellow villagers. s not an appropriate venue for late night drinking and rowdy music.

If local people did want to continue drinking they would be a very small number so where are the other patrons going to come from? Inevitably there would also be an increase in traffic and noise from cars arriving to pick up people who are likely to be drunk and noisy.

There are many families living in close proximity to the pub with young children who do not want their children awoken late at night by rowdy people leaving the pub or by loud music. I look after my grandchildren 3 days a week and often at the weekends. I do not want them woken in the early hours by the nuisance of cars pulling up and people talking loudly.

A village pub should be just that. The previous owners showed that it could be a successful and vibrant place without loud music and increased drinking hours and was fully supported by different sections of the village.

Yours sincerely

Great Chishill Royston Herts SG88SP



Licensing Office South Cambridgeshire Hall Cambourne Business Park Cambourne Cambridge CB23 6EA

Heydon Road Great Chishill Royston Herts SG8 8SR

14<sup>th</sup> September 2017

Dear Sir/Madam,

Re: The Pheasant Public House, 24 Heydon Road, Gt Chishill, Cambridgeshire, SG8 8SR Open application 040816 which is a Variation Application for Premises Licence

I am writing with regard to the above application that has been made by the owners of the premises, Mark and Debbie Wickens. You have already received a letter from this address from my husband. However, I hope it is also acceptable for me to write separately as my views are slightly different from my husband's, albeit we are coming from the same starting point of not wishing any activities to create a public nuisance in the village.

I have always been delighted to have a public house in the village within walking distance; we enjoy coming up to have a meal on our own and with visitors, and I wish the new owners well in developing their business. The previous proprietors had special events from time to time and we never had any concerns or issues regarding noise or disturbance. Having lived here for 23 years and enjoyed the peace of a quiet village, I am just anxious that this should continue.

In this regard I have a concern about the request for extended hours both in relation to the opening hours and the playing of live and recorded music. In particular:

- Opening hours until 00.30 seem excessive for Monday-Thursday and Sunday, particularly in the summer where people are likely to be sitting outside. There are many elderly people, families with children going to school and also commuters in the village who get up early on work days and would not want to be disturbed by talking outside or additional travel noise up to this time.
   I am not sure what the current hours are, but think 23.00 should be the closing time.
- I likewise believe that live or recorded music (other than quiet recorded background music for the restaurant) should not be played until 00.00 on the above nights, as has been requested.
   I actually believe 22.00 would be more considerate on these nights.
- I would further comment that 00.00 is more reasonable than 01.00 on Christmas Eve for the playing of music.

I have two additional points in relation to the playing of live and recorded music, as follows:

Whilst I note that the application is for "indoors", it is a small building in the heart of the village, probably not sound proofed, and in the summer the windows and doors are likely to be open. I therefore believe that the music license should only be granted with strict stipulations and care by the proprietors with regard to how loud the music is played, and that it should not cause a disturbance to the villagers in their houses. It should be noted that we do not have any background "white noise" in Great Chishill to screen out the sound of music – from previous experience of the occasional private party over the years, noise carries a long way in the village.

 I believe that there should be restrictions on how frequently there will be music events, and/or consultation with villagers on this point.

Finally, I would request that if the proprietors are seeking to attract more people from the surrounding areas to special events, they should ensure that they have considered how to handle parking issues. There is currently only a small amount of parking at the pub, and excessive parking on the village roads can be awkward and dangerous for villagers and for through traffic.

I believe it is essential to be considerate with regarding to the above points on opening hours, noise and parking in order for the pub to continue to be considered an asset to the village and an integral and loved part of the village community.

Yours faithfully,

nith



# Chief Environmental Health Office 13 SEP 2017 South Cambridgeshire District Council

### GREAT CHISHILL SG8 8SP

13 September 2017

**Dear Sirs** 

### Licensing application for The Pheasant, 24 Heydon Road, Great Chishill

Mark and Debbie Wickens, the proprietors of The Pheasant, have applied under the Licensing Act 2013 for permission to sell alcohol until 1pm and provide music entertainment until midnight.

I live at Heydon Road and have done so for 29 years. For that period of time I have been a regular customer of The Pheasant. I strongly object to the proposed extension of the licence at The Pheasant for the following reasons.

- 1) I do not believe that there is any demand from villagers for an extension of opening hours until 1pm. I have never heard of anyone suggesting it or expressing dissatisfaction with the current arrangements. I therefore believe that it will mainly be for the benefit of those outside the village. This is therefore likely either to increase the incidence of driving under the influence of alcohol or to cause an increase in taxi traffic late at night. The former is self-evidently undesirable, the latter is bound to result in unwanted noise. Pubs do not empty late at night quietly.
- 2) I also do not believe that there is any demand for music entertainment, except occasionally and during normal opening hours. The pub is timber-framed and rendered with low ceilings. It is not acoustically well insulated. It is also closely surrounded by houses, including my own. Music played in the pub will be audible at a considerable distance and therefore should in my view only be allowed at times when local inhabitants are not attempting to sleep.

People live in Great Chishill because it is quiet and rural. It is not a convenient place to live and its inhabitants live there because they value tranquility above convenience. I think that it is selfish of the publicans, who have only very recently moved to the village, to put their own financial advantage before the interests of villagers, many of whom have lived there for many years.

Yours faithfully

South Cambridgeshire District Council Licensing Section South Cambridgeshire Hall Cambourne Business Park Cambourne CB23 6EA



Sent:

13 September 2017 12:50

To:

Wells Rachel

Subject:

The Pheasant Pub, Great Chishill

Follow Up Flag:

Follow up

Flag Status:

Flagged

Dear Rachel,

I wish to object most strongly to the proposed application by The Pheasant, <u>24 Heydon Road, Great Chishill</u> to extend its licence to sell alcohol <u>until 1 a.m.</u> and provide music entertainment both live and recorded <u>until midnight</u>.

parents live in the Great Chishill and while I live in a neighbouring village - my children are consistently at my rents three days a week and at the weekends. They also spend the night due to mine and my husbands work commitments.

My principal concerns to this application relate to objectives 3 and 4 that are worked to by the Licensing Act. First I am unclear what the the publican's motivation is to extend opening hours to 1am. The village pub is a wonderful amenity for local people and was at the heart of village life for years. However, extending the hours where alcohol can be sold will encourage excessive drinking which in turn will increase the chances of rowdiness and antisocial behaviour in the early hours and of course drink driving.

This leads me to the fourth objective of the Licensing Act - I am extremely concerned about the impact of noise that will be generated by punters leaving the pub in the early hours of morning particularly as they wait for taxis and lifts (which in turn will create more noise). The addition of loud music is also very unwelcome. I rely on my parents enormously and for them to have to deal with my young children woken by inconsiderately loud music would make everyone's lives more difficult including my children, who would suffer from disrupted sleep. All this shows a lack of understanding of the village and its community.

Hope that the publicans will reconsider or the council will deny the application.

Kind regards

Heydon SG88PU Herts

Sent from my iPhone



Subject: The Pheasant Pup, Great Grantill
Date: 11 September 2017 19:10
To: rachel wells@scambs.gov.uk



Dear Rachel

I wish to object most strongly to the proposed application by The Pheasant pub to extend its licence to sell alcohol until 1 a.m. and provide music entertainment both live and recorded until midnight.

Firstly I think the whole proposal is very badly thought out.

The Pheasant is a traditional village pub where local people like to go and drink and meet up with fellow villagers.

It is not an appropriate venue for late night drinking and rowdy music.

If local people did want to continue drinking they would be a very small number so where are the other patrons going to come from? Inevitably there would also be an increase in traffic and noise from cars arriving to pick up people who are likely to be drunk and noisy.

There are many families living in close proximity to the pub with young children who do not want their children awoken late at night by rowdy people leaving the pub or by loud music. I look after my grandchildren 3 days a week and often at the weekends. I do not want them woken in the early hours by the nuisance of cars pulling up and people talking loudly.

A village pub should be just that. The previous owners showed that it could be a successful and vibrant place without loud music and increased drinking hours and was fully supported by different sections of the village.

Yours sincerely

Great Chishill Royston Herts SG88SP

The state of the s

Chief Environmental
Hoolth Office
10 SEP 2017
South Carpbinageshire

Discrict Council



Sent:

14 September 2017 21:27

To:

Wells Rachel

Subject:

Re Licensing Application - The Pheasant, Great Chishill

Dear Ms Wells

Re: Licensing Application: The Pheasant, 24 Heydon Road, Great Chishill, Royston SG8 8SR

We are writing to you regarding the application from The Pheasant Public House to extend its opening hours for the sale of alcohol and for playing live and recorded music.

We have lived in Great Chishill for 30 years, and although we are relatively infrequent users of the pub, we nevertheless regard it as an important focus of the village and of village life. The pub's convivial nosphere is an attractive feature of the village. Its central location (and its proximity to the cnurch) enables villagers to join together in celebrating major national and local events, and to commemorate more sombre occasions such as wakes after funerals.

However, we are not in favour of the proposed application to extend the opening hours beyond midnight every night. Great Chishill is a small, quiet, rural village with very little noise from passing traffic. We are concerned that the availability of late night drinking and music every night will greatly detract from this peaceful environment. For those living close to the pub, the sound of the music, cars and the inevitable noise that people will make when leaving the pub would obviously be a major problem. Moreover, since there is very little background noise in the village, the houses affected by noise would extend over a much greater area than for an equivalent venue located in a busy town.

The previous owners of the pub ran it very successfully for many years with "normal" opening times. We are not aware of any significant demand from local villagers for late night functions (other than occasional celebrations, which we would fully support). We assume therefore that customers would come mainly from surrounding towns. People from outside the village are less likely to be considerate of local residents a respect to noise, door slamming, engine revving, car radios etc.

We are also concerned about safety issues arising from potential drinking and driving. There is no public transport, so customers would have to drive to and from the pub, which will consequently lead to an increased risk of drink/drive problems. There is also a risk of rowdiness; this can be dealt with relatively easily in a town where there are local police, but would be much more difficult in our village, since police are located some miles away.

In summary, we do not support this application, and we would ask that it be rejected.

| in summary, we do i | iot support ti | ns application | n, and we w | ould ask that | it be rejected. |
|---------------------|----------------|----------------|-------------|---------------|-----------------|
| Yours sincerely     |                |                |             |               |                 |
|                     |                |                |             |               |                 |
|                     |                |                |             |               |                 |



Licensing

Sent:

18 September 2017 09:07

To:

Wells Rachel

Subject:

FW: The Pheasant, Great Chishill - application 040816 - representation

### Jane Jackson | Resource Officer





outh Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA t: 03450 450 500

www.scambs.gov.uk | facebook.com/south-cambridgeshire | twitter.com/SouthCambs

From:

Sent: 16 September 2017 15:29

To: Licensing < Licensing@scambs.gov.uk>

Subject: Fwd: The Pheasant, Great Chishill - application 040816 - representation

In response to your email re mine sent on 8 sept as below

our address is!

I great chishill Royston SG88SD.

regards

### Begin forwarded message:

From:

Subject: The Pheasant, Great Chishill - application 040816 - representation

Date: 8 September 2017 at 17:28:11 BST

To: licensing@scambs.gov.uk

### **Dear Sirs**

The Pheasant in Great Chishill is situated in a residential area on raised ground where sound travels a long distance. It is not the place for regular extended drinking and musical entertainment. In addition, the roads in the village are narrow and difficult to negotiate at the best of times. Extended hours would mean more noise from traffic and people when residents are trying to sleep and might mean more accidents. We do not think that extended hours would be appropriate or conducive to safety. We therefore oppose this application.

Yours faithfully



### Wells Rachel

From:

Sent:

15 September 2017 17:13

To:

Bebbington Myles; Wells Rachel

Subject:

FW: REF SCDCPLOOO5

Hi both

Please find below an email regarding the Pheasant Premises Licence application. I haven't replied to him as I have only just seen it. It would be great to have a catch up chat on Monday regarding where we are currently with this licence application.

Many thanks

zanne Christie | Environmental Health Officer





South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA e: <a href="mailto:suzanne.christie@scambs.gov.uk">suzanne.christie@scambs.gov.uk</a> | t: 01954 713636 <a href="mailto:www.scambs.gov.uk">www.scambs.gov.uk</a> | facebook.com/south-cambridgeshire | twitter.com/SouthCambs

## SIGN UP FOR BUSINESS SUPPORT NEWS AND INFORMATION

Joining our business register will also ensure you will be the first to know about financing and funding opportunities, contracts and tenders, updates on infrastructure or new developments, business workshops, awards competitions and local business news, including subscription to Open For Business - an e-newsletter sent out every other month

m:

Sent: 15 September 2017 09:09

To: markdebbswickens@btconnect.com

Subject: REF SCDCPLOOO5

good morning Ms christie

Barrey

I would like this communication added to the collection of correspondence re the pheasant P/H gt chishill application to extend there licence's

as a life long local I have seen many changes with the pheasant P/H my first memory's was my grandmother the then landlady serving beer over a small bar then came the traces coopers Ryan's a couple of pub co and then the Outens and all have made changes to the pub some I was not so sure of but better to see than to pre judge.

I am not accustomed to writing letter for or against anything but I feel that our new landlords mark and Debbie Wickens are being very unjustly judged in there application to extend there licence

have listened to the augments for and against and all I see is bigotry and unfair assumptions

I believe it would not only benefit the village to have a pub with the option to run later but with the pressures on pubs these days they need the option to be able to offer a extended service ,without the need to apply for a extension and all the cost that incurs them .

change can be good and some will never approve of it but all of the objectors, I have seen enjoying late drinks in the pheasant over the years on many occasion's most of which I can find no extension application for , 3am was not uncommon when it suited the then landlord. Mr oaten

since mark and Debbie Wickens have come to the village they have opened up the pub to all families are welcome again they have done all in there power to make the pub inclusive to all again and not just a select few and long may it continue but I fear that if our new landlords are impeded in there endeavours what we will end up with?

I would all so like it to be taken in to consideration the village as a whole are not fools if Mr Wickens was to take liberties with the extension the village would soon turn against him and all that would happen is that he would have a very empty pub as he would loose the support he has worked so hard to gain

I am in total and full support of Mr Wickens application for extended hours and hope that my comments and support are taken on board

and this from a true Local born and bred in the village

yours sincerly

### Wells Rachel

From:

Sent:

18 September 2017 10:27

To:

Christie Suzanne; Wells Rachel

Subject:

Fw: The Pheasant

Hi Suzanne & Rachel,

Please find below an email from one of our customers who are for the licence application.

We look forward to meeting with you this afternoon.

Kind Regards,

From:

Sent: 17 September 2017 21:33

To:

Subject: Re: The Pheasant

Having seen and taken in the complaints about the licence application from The Pheasant

It seems the general feeling is that loud music is to be played 24/7 having spoken to Mark and Debby directly this is not so they want to carry on doing what We've had for the last 17/18 years supplying a venue for local people to celebrate special occasions i.e. birthdays anniversarys

We still have our small village pub serving good food (Steve is back cooking for us again )

I personally love it now I can use the pub with my family including my 3year old granddaughter

The benches outside the front have in no way cut down the amount of parking spaces as there is enough room for parking and benches between the building and road

I don't think I can comment about the sound the gravel on the car park makes as it's been there now for so long (since The previous owners had it laid )

I've sympathy for the family next door to the pub if they've been kept awake at night and am positive that this was not the intention of Mark and Debby they have young children who need their sleep and now the problem has been highlighted I'm sure will be taken into consideration on the few occasions that a late night celebration will be held Not a "lock in"

Sent from my iPad

> On 24 Aug 2017, at 08:42, >

>

> <invoice 14485.pdf>

>

> Sent from my iPhone

Great Chishill,

Nr Royston,

Herts.

SG8 8SG

South Cambs District Council,

Licensing Section,

South Camba Hall.

Cambourne Business Park,

Cambourne

CB23 6EA

9th September 2017

Chief Environmental Harlih Office 17 SEP 2017

Dear Sir/Madam,

Coult propertieshire Re:- The Pheasant Public House, 24 Heydon Road, Great Chishill, Herts, SG8 8SR.

We write to you regarding the application for a Premises licence at the above establishment.

My husband who has lived in the village since 1988 and myself who moved here in 2002 have always been regulars at the Pheasant. We used it regularly during the entire time the previous owners, Ollie and Simon Oughton owned it. They ran it well and we enjoyed many events which were held both indoors and outdoors (in the garden and also the car park).

At most of these events there was music and to my knowledge many of the residents of the village supported and attended these events and there were no complaints!

Frequent New Year's Eve events were enjoyed by many into the early hours and no complaints were made!

In the last year prior to the new owners moving in the Pub had been closed frequently at the weekends and this we feel has spoilt some of the nearby residents.

Since Mark and Debs Wickens have moved in and taken over, they have worked very hard to ensure that the pub is up and running smoothly and as it should. They strive daily to provide the service that both the regulars enjoy and have missed, as well as, a welcoming environment for all other customers. They now provide an inclusive environment, which welcomes children. Many families in the village are now returning to the Pheasant due to this. As regulars we are delighted as this now means we can return to celebrating our family events, on the premises, with our children and grandchildren.

Although new to this pub life. Mark and Debs have embraced it and village life.

They work hard to provide a high standard of service and are doing this extremely well! It is only to be expected that there will be some changes but these appear to us and many of our friends, who are also regulars, to be ones which will only improve the building as a welcoming place to eat and drink as well as improving the living space for a family home.

Right from the outset Mark and Deb have attempted to make any changes, slow ones. But why shouldn't they make these! It is their home and pub after all!

The rumours that we hear, that neighbours and those close by are complaining is ludicrous!

Firstly, why buy a house close to a pub in the first place!

Secondly, why make out that there has never been any noise before. This is a lie!

Thirdly, how narrow minded to attack people in such a critical manner when they haven't got to know Mark and Debs, haven't spoken to them to get

their facts right. Haven't tried to get to know them and are just jumping to conclusions!

A rumour suggests that as soon as they moved in there was an event held with loud music. This event was one which was booked in by the previous owners and Mark and Debs did their best to honour it. Unfortunately for them this meant the music was live.

Since then my husband and I have only known there to be two events. One of which we held at the Pheasant for a 60th birthday celebration. This was very well attended and Mark and Debs worked hard to not only ensure its success but also, to ensure the nearby residents were respected.

Mark and Debs are very keen to support the village and make a success of their new chosen life style. There are many regulars who enjoyed their time, at the Pheasant, previously and now value the extreme efforts of these two new, very hard-working people. We are certain that this application is NOT made with the intention to disrupt the tranquil life of the village and those who think this have got it totally wrong!

Why would Mark and Debs want to play loud music every night till lam when they have two young children asleep above!!

We support Mark and Debs 100% as do our friends and many regulars. We wish them every success in their application.

Yours Sincerely

### Wells Rachel



From:

Sent:

13 September 2017 21:55

To:

Christie Suzanne

Wells Rachel

Cc: Subject:

SCDC 0005 pheasant license extension

To whom it may concern.

I am writing this email today to support the license extension for The Pheasant public house in Great Chishill. I have heard that there appears to be an effort by some people in the village that amounts to little more than a witch hunt.

I find it more than a little frustrating that people within our community some of who made the decision to buy property that has a vibrant pub as their neighbour, are acting so selfishly without taking into account other villagers. The pub really is at the heart of our village and had been run down and barely open for the last couple of years by the old owners, since the new owners have come in and given the place a new lease of life.

"th plans to invest and improve the business and protect our village pub for many years to come. We all know how nard it can be for village pubs to make a success of their business, and as such I truly believe as a member of this community we should help The Pheasant by giving it the tools it needs to work and remain the centre hub of our village.

I implore you grant the new license for The Pheasant public house to allow some freedom for those who chose to use it and help our pub thrive.

kind regards

**Great Chishill South Cambs**